

PRACTICE WORKPLACE EXPERIMENTING – PRACTICAL PDCA

We feel that ‘problem solving’ may have been made more complex than it needs to be.

The practical nature of PDCA may get lost at times. Further, we see that the skill of conducting a workplace experiment has been lost in complexity, or perhaps altogether overlooked. What do you think?



This Quest is a sequence of AFT (Action, Feedback, Trigger) activities that will get you applying ‘practical PDCA’ to a real situation in your workplace – classic ‘learn by doing’. (The Quest itself is PDCA based – surprised?). By working through the logical and connected activities within each of the six levels of this Quest (see below) you will be well on your way to lasting ‘thinking pattern’ change.

Level title	Description	Est. of your time
1. Practical PDCA means what	Understand what we mean by ‘practical PDCA’ and evidence to suggest it is important.	45 minutes
2. What’s your need?	Identify a business need for a workplace experiment thus giving a fulfilling reason.	1 hour
3. P lan (your experiment)	Give considerable thought - ‘research’ and discussion before doing anything!	3 hours
4. D o and C heck (your experiment)	Do exactly as planned! While doing and afterwards, compare what happened to what was predicted. The degree of difference will determine what you learn!	2 hours
5. A ct	Make use of the learning by considering the next step such that you and the business gain value from the experiment.	30 minutes
6. Reflect and commit	Commit to adjustments in approach to this aspect of your work so there is lasting value from doing this Quest.	30 minutes
Estimate of your total time investment		7:45 hours

The cost of participating in this Quest is AUD250.00 (plus GST, Australia only).



If you have questions regarding this Quest, please email oscar@vwaust.com

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